

WAC

LANDSCAPE LIGHTING

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Please visit waclandscapeighting.com for up to date product information,
specification sheets,
installation instructions, and other helpful information regarding your account

WARRANTY

WARRANTY AND OBLIGATION:

WAC warrants to the first non-dealer purchaser of any of its products that they are to be free from defects in material and workmanship for a period of five (5) years from the date of purchase for all indoor products. LED lamps are warranted for (3) years. For outdoor products: electrical components are warranted for five (5) years; outdoor painted finishes are warranted for two (2) years.

Stainless steel finishes are warranted for lifetime under normal use to the first non-dealer purchaser. Landscape Products (as defined by products offered on waclandscapelighting.com) carry a (10) year warranty on 12V electronics, (5) years on 120V electronics, (5) years on outdoor finishes on aluminum housings, (10) years on outdoor finishes on brass housings, lifetime on stainless steel. Although WAC uses the best available materials and does extensive testing for finish endurance, some fading or chalking may occur and is considered normal. For coastal locations, some corrosion and/or deterioration is considered "normal wear" in this environment. Therefore, any finish claim due to coastal environment conditions is not applicable to our warranty.

If a product is defective, all efforts will be made to correct the problem in the field. If the problem cannot be resolved, an RGA number will be issued. WAC's obligation is expressly limited to repair or replacement, without charge, at WAC's factory after prior written return authorization has been granted. WAC's obligation under this warranty shall not extend beyond the distributor's initial purchase price of the product and accordingly any consequential damages or labor costs arising out of a defect are expressly excluded.

This warranty shall not apply to products that have been altered, improperly installed, mishandled or misused. Notice of a defect in writing must be received by WAC within (5) years from the date of purchase (or according period of time as outlined by material). Excluded from warranty are all halogen and xenon bulbs, battery backups, and any third-party component which carries its own manufacturer's warranty.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.